



SigniFlow V2025.1.3.0

Release notes.

01st April 2025

This document is confidential





New Features/Enhancements (SigniFlow)

- Added additional cleanup processes to clean empty directories in the temp directories.
- Made changes to the GetCreateWorkflowLink API response to ensure that once a user logs in that they are redirected back to the document's workflow setup.
- Added Workflow tags support to the FullWorkflow API call. This will allow users to upload documents with auto tagging enabled and contains Workflow tags.
- Improved signature image cropping.
- Improved data sorting and filtering speed on Completed basket.
- Improved sliding animation between workflow setup steps for smoother UX.
- Improved performance on document prepper when scanning for auto tagging on a document.
- Added DKIM support for emails sending from the system on hybrid servers.
- Changes made for local signing integration SDK to allow fetching of custom certificates.
- Added a Content-Security-Policy and Permission Policy.
- Additional messages added to the "Bulk Signing" page.
- Reduced the number of emails being sent for a group workflow step by not sending "Action Taken" emails to each signer, if the number of signers in the group is the same number of required signers.
- Removed unnecessary 'Apply to all pages' prompt when stamping or initialing single-page documents..
- Added an additional server and business setting to customise the number of characters being masked for mobile numbers on the OTP confirmation screens.
- Added .dot document support on document upload.
- Added password ban list on reset password page. (The password reset page link is sent out when a user forgets their password.)
- Added a configuration setting to allow users to capture additional data during workflow creation. The additional data captured can be sent along on events to a configured event handler.
- Made security enhancements on DocPrepper to ensure only relevant user data is returned to the browser for the current user session.
- Changed the document rejection process to redirect the user to different page where other pending documents can be actioned.
- Performance changes made for document auto tagging scanning.
- Added a workflow time frame report.
- Removed unused pages from system admin section.
- Added the ability to add custom validation scripts to DocPrepper fields when calling the following API methods:
 - DocPrepperAddFields
 - DocPrepperAddFieldsFlowID
 - AddFaceToFaceSignerFields
 - DocPrepperAddFieldsFlowIDValue
 - DocPrepperAddFieldsFlowIDValueWithFonts
 - AddFaceToFaceSignerFieldsValue
 - FullWorkflow

- Added a GetValidationScripts API method to fetch all configured Field Validation Scripts.
 - Added localised dates to the portfolio audit page.
 - Added a business security rule that when switched on, forces the email copy of a document to go to a specific email address in addition to the other email addresses added.
 - Added a single use token for the URL response from the GetDocumentPrepperLink API call.
 - Added the ability to certify document and portfolio audit logs upon download.
 - Improved the Azure AD integration to check the user's department in Azure AD and assign the user to the same department in SigniFlow if it exists.
 - Improvements made to signature image generation quality.
 - Added FieldName property to the response dataset for the DocPrepperGetAllFields API.
 - Added a security rule to disable forms company wide.
 - Added additional security validation in the background when adding users to a workflow.
 - Enabled unlicensed users (SignFree) within a company to log in via Azure AD on hybrid servers.
 - Removed the file path listing on the portfolio cover page when downloading a portfolio.
 - Ensure change language links are encrypted.
 - Updated the change language process to validate that only available languages can be set when passing an encrypted language selection.
 - Made the dropdowns searchable on the system admin departments page.
 - Added the ability to set a user's designation on their profile when nothing has been set, when filling in a designation field during the signing process.
 - Added the ability to provide a time zone to use when doing any of the Signing Ceremony API calls.
 - Added a "Send From Number" for Twilio SMS integration.
 - Added a "Date Completed" column on the completed basket page.
 - Added the ability for approvers to Initial All.
 - Removed fields that are no longer required from the business creation system admin page.
 - Added the ability to apply a field "comb" on API for fillable text fields on FullWorkflow API.
 - Added the LawTrust certificate option to use certificate modal in EasiSign.
 - Added the SigniFlow default option to use certificate modal in EasiSign.
 - Updated the layout and design of the "Use Certificate" modal in EasiSign.
 - Added additional cleanup to avoid script injection through custom messages.
 - Changed the forgot password page process to follow OWASP standards more closely in terms of feedback provided to the user.
 - Changed the styling for the approve and reject buttons when in mobile view.
 - Reduced text size on the instruction modal for mobile view in EasiSign.
 - Reduced heading size on the instruction modal for mobile view in EasiSign.
 - Reduced image size on the instruction modal for mobile view in EasiSign.
 - Added the ability to extract database connection credentials from Azure Key vault for the application's configuration file.
 - Ensured the contact support link/button is added to all critical errors.
 - Added DocFusion configuration page to allow for system events to be sent through to a dedicated DocFusion event listener.
 - Changed the Document Management Interface (DMI) application to REST API.
 - Implemented debounce on all the baskets on the dashboard to delay data being pulled from the server while searching and filtering on the relevant grids.
- Updated the design of the reject document modal for clearer feedback and improved usability.
- Added configuration options to allow overriding the "MailFrom" email address when sending emails on hybrid servers.

- Made changes to the SMS account setup to allow saving the account information without a business name and telephone number.
- Changed legacy pop-ups to new modern pop-ups.
- Updated some icons on the document prepper page.
- Implemented background application registration to enable email services to scale across multiple servers without sending duplicate emails.
- Ensured that the Reset Password page can apply custom branding files on hybrid servers.
- Added GlobalSign QSS integration.
- Changed audit PDF generation from webkit to blink for better alignment and more stable conversion.
- Added the ability to set an auto delegation on your profile for when you are out of office, to allow the designated user to sign on your behalf.
- Changed HTML to PDF conversion for HTML files being uploaded.
- Changed excel sheet generation for report backing data.
- Added the ability to configure a default proxy value for all documents.
- Removed PA functionality from business admin user page.
- Added the "Undesignated Signers" feature, enabling users to include unnamed signers in workflows and designate them during the signing stage.

Fixes/Bug Fixes (SigniFlow)

- Fixed an issue where the signing reason for USB tokens is missing a space between the signer's name and "Signed By".
- Fixed an issue where the "Signing Completed" page does not redirect to an external redirect URL when provided.
- Fixed an issue where certain special characters in a user's email would prevent them from logging in.
- Fixed an issue on the business admin section where the link to the notification page was incorrect.
- Fixed an issue on DocPrepper where fields placed after each other were not aligned correctly.
- Fixes an issue on the Twilio SMS integration where the initial setup will fail in some cases.
- Standardised syntax, grammar, and casing across UI labels and messages.
- Fixed missing translations.
- Fixed an issue where the toggle for "Basic Signatures" did not apply the setting correctly.
- Fixed an issue where document storage would not connect on certain UNC paths.
- Fixed an issue where a user is not able to update their mobile number if they do not have a national ID number set.
- Fixed an issue where EasiSign configuration is not saving due to signature border settings being incorrect.
- Resolved a translation issue causing the "Signing Complete" page to fail rendering because of missing Unicode character encodings.
- Fixed progress bar on EasiSign for approver workflows.
- Unstacked some of the models that appear on EasiSign when opening a document. Models have been set to trigger after each other instead of appearing all at once.
- Fixed an issue where the delete and edit portfolio template buttons weren't showing.
- Disabled the Sign All button on EasiSign when using USB token signing to avoid signing errors due to token issues.
- Fixed an issue on EasiSign registration where the proceed button becomes hidden below the footer depending on the user's screen size.
- Fixed an issue where the "Stamp All" button would remain visible after apply the stamp to all pages during the signing process.

- Fixed an issue where the Edit Workflow page would not load content in some scenarios.
- Fixed an issue where a user without a mobile number would be kicked to the login screen when attempting to create workflows.
- Fixed issue with refreshing data when department details are updated in the system admin department page.
- Fixed an issue where teams and departments are not being populated on the Share Portfolio options inside DocPrepper.
- Fixed an issue on the Circulating page where Cancel all and Remind all would not always action all of the documents as required.
- Fixed an issue where Initial All would fail if a user's full name contained 2 spaces next to each other.
- Fixed an issue where a user is not able to create portfolio templates in certain scenarios.
- Fixed an issue during initial all where the user is not able to use the QR code option to draw on a mobile device.
- Fixed an issue where electronic signature images are not generated correctly in some scenarios.
- Fixed an issue where pending portfolio shares are not actioned correctly for group workflow signers.
- Fixed an issue where you can create a predefined face to face workflow step without adding face to face signers.
- Fixed an issue in EasiSign where the user's signature appearance can get updated with incorrect values in certain scenarios.
- Removed empty tooltips on EasiSign menu buttons.
- Removed company contacts functionality in its current state.
- Fixed column filtering on grids in all dashboard baskets.
- Ensured that the disable delete and download rules are applied correctly on the relevant dashboard grids based on the owner of the document.
- Fixed issues on TeamDocs where the open button is not always available in some scenarios.
- Fixed an issue where new users are not able to workflow documents from a portfolio that another user has added to the portfolio.
- Fixed an issue on signature validation in EasiSign where it shows invalid signatures in some scenarios but when downloading the PDF, they signatures are valid.
- Fixed an issue, where editing the workflow of a document in a portfolio does not provide the same level of access to the new signer which causes the new signer to not be able to open the document.
- Fixed an issue where the audit log does not always open correctly when opening the audit log from EasiSign.
- Fixed an issue where the user gets redirected away from the document once they have finished signing even though they must approve as the next step as well.
- Fixed an issue on PDF documents where field placement is done incorrectly due to negative origin values on the PDF content itself.
- Fixed an issue where invalid characters can be used for group names which can cause script injection.
- Fixed an issue where the "Hide Personal Information" rule is not being applied to electronic signatures.
- Fixed an issue where the combined audit and document attachment is not always generated correctly.
- Fixed an issue where the red X is not visible on fields during document prepper if a field is placed on the right-hand side border of the document, or on the top border of the document.
- Fixed an issue where users were not able to change their language in the business admin section.
- Fixed an issue where a font signature gets used when the EasiSign configuration is set to User choice and the user uploads or draws their signature.
- Fixed an issue where document names that contain Unicode characters are named incorrectly when attached to emails.
- Fix a positioning issue on circulating grid where the grid buttons are not aligned in some scenarios.

- Fixed an issue in reporting where non-English dates get sorted incorrectly.
- Fixed incorrect tooltip wording on business settings page.
- Fixed apply all initials and Initial all functionality to ensure the border is applied on the custom initials.
- Fixed Ad-Hoc F2F signing where a document could be signed by both the ad-hoc f2f signer and witness without applying the ad-hoc initial fields.
- Fixed language selector issue in EasiSign to ensure the whole button item is clickable and not only certain parts of it.
- Removed redundant tooltips on EasiSign top menu.
- Fixed an issue where bulk sign fails in certain scenarios.
- Fixed an issue where Azure AD login can fail in certain scenarios on EasiSign.
- Fixed an issue where negative values can be provided for the Auto Expiry options in business settings.
- Fixed an issue where 3D Liveness signing fails in some instances.
- Fixed an issue on Edit workflow page where documents that contain viewers are not editable.

New Features/Enhancements (KYC)

- Added Shareholding percentage on FICA Business Declaration.
- Added email addresses on the FICA Business Declaration.
- Added additional sanction products to KYC.
- Added new text and styling for the KYC QR code popup.
- Updated KYC to .NET 8.

Fixes/Bug Fixes (KYC)

- Fixed an issue on KYC address matching where addresses formatted in a certain way does not return a matched address from Google.
- Fixed an issue on the KYC process where an incorrect font was being used during data capturing.
- Fixed an issue where the KYC button is incorrectly shown and hidden when logging in via AzureAD and other oAuth and SAML authentication methods.
- Fixed an issue where multiple OTPs could be sent on KYC initialisation when a user refreshes the page multiple times.

Document Information

Forward-Looking Statements

This plan may contain "forward-looking" statements that are based on management's beliefs and assumptions and on information currently available to management and which statements involve substantial risk and uncertainties. Forward-looking statements include all statements that are not historical facts and can be identified by terms such as "may," "will," "should," "expects," "plans," "anticipates," "could," "intends," "target," "projects," "contemplates," "believes," "estimates," "predicts," "potential," "continue", "forward projection", "around", "considered", or "conservative" or the negative of these words or other similar terms or expressions that concern our expectations, strategy, plans or intentions. These statements are subject to substantial risks and uncertainties that could cause actual results to differ materially from those expressed or implied by such statements.

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